

## Energy & Utilities

# Break free from reactive management of your operational technology

Let us work with you to manage your operational technology within ServiceNow and enable real-time monitoring and AI-powered insights, all on a single platform.



## The reactive cycle, and how to break it

Move from a patchwork, reactive approach to a unified, proactive and even predictive way of working.



Energy and Utilities technology leaders tell us they would love to think strategically about the management of their operational technology but the daily challenges of safety, regulation and meeting customer expectations mean they spend much of their time in reactive mode.

### We can help

We work with companies that rely on critical infrastructure to manage their operational technology, enabling them to proactively predict and resolve issues, enhance safety, and optimise asset performance – all through ServiceNow.

## Deliver against key imperatives



Ensure safety & security



Optimise assets



Maximise uptime



Deliver regulatory compliance



Boost customer and employee experience

# Stay ahead of today's challenges and tomorrow's ambitions

## Stop reacting, start predicting and ensure safety and security

Instead of responding to incidents after they've arisen, apply context and business logic to spot patterns, trends and potential risks in real time – enhancing safety, maintaining regulatory compliance, and reducing costs.



## Get greater visibility into the health of your assets

Use existing ServiceNow AI capability to identify issues before they arise, boosting your operational excellence and resilience.

## Create a world-class experience for your employees and customers

Break down internal information silos, manage resources and allocate the right people and skills to any operational technology issue – empowering workers with the right information when they need it most, and preventing outages that impact your customers.



# Why UP3 + ServiceNow for Energy & Utilities?

**UP3 takes out-of-the-box ServiceNow functionality and overlays in-depth Business Process and ServiceNow expertise to support customers in the Energy & Utilities sector.**

With our support, ServiceNow becomes a predictive management system, applying context and logic to the monitoring of critical infrastructure and assets. Giving you more confidence and greater proactive control over your operational technology.



## **UP3 ServiceNow Managed Service**

Leveraging the value of your investment in ServiceNow takes expertise and practical experience. UP3's ServiceNow Managed Service is outcome focussed, delivering solutions for our clients based on their business needs, with a proven track record of managing customers' operational technology within ServiceNow through out-of-the-box and custom applications.



Stay ahead of today's challenges and tomorrow's ambitions, with **ServiceNow + UP3**

Scan the QR code to find out more